



## CUSTOMER FEEDBACK QUESTIONNAIRE

Please complete this questionnaire by ticking the relevant boxes, to help us improve our service to you.

Company: \_\_\_\_\_ Tel No: \_\_\_\_\_

Contact: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_ Date: \_\_\_\_\_

1 Which of our services have you used?

Calibration    Repair    Sales    Hire    Training

2 How would you rate your overall experience with our service?

V Good    Good    Fair    Poor

3 How would you rate your satisfaction with the customer support?

V Good    Good    Fair    Poor

4 How was our delivery / collection service (if used)?

V Good    Good    Fair    Poor

5 How would you rate our prices?

V Good    Good    Fair    Poor

6 Have you visited our website?

Yes    No

Please check out our website for the latest special offers: [www.alpha-electronics.com](http://www.alpha-electronics.com)

7 Is there anything we can do to improve the service to you?

Yes    No

If yes, please describe here: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please call us on **01622 690187** if you require further information on any of our products or services.

Thank you for completing this questionnaire.

Please return it either by email: [sales@alpha-electronics.com](mailto:sales@alpha-electronics.com) or fax 01622 678827

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